

Quality Policy Statement



At Senerca, we are committed to continually improving the efficiency and effectiveness of our business processes and management systems.

This means ensuring that our products and services always meet the requirement of our customers. Maintaining excellent standards of quality supports our goal of being the supplier of choice for customers within our markets, achieving the highest level of satisfaction for all our stakeholders.

OUR COMMITMENT

- Maintain, as a minimum requirement, the ISO 9001 Quality Management System as the framework on which to continually improve our quality performance.
- Comply with all product quality standards, approvals, and other requirements relevant to our customers and consistent with the requirements of our business.
- Develop highly skilled employees who take responsibility for the quality of their work and promote a culture of 'right first time' within the organisation.
- Work in partnership with our suppliers to promote effective supply chain management to ensure purchased products and services are delivered on time and to the correct specification.
- Ensure the effective implementation of quality policies and procedures by providing appropriate information and training to our employees and encouraging their participation in business improvement activities.
- Establish quality targets and objectives at all levels of the organisation and report our performance against them.
- Review this policy, at least once per year, as part of the Management Review Process to ensure its continuing suitability.
- Ensure that the quality policy principles and objective are always communicated and available to staff.

The Executive Team

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